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ENDEAVOUR
TRUST**

THE FUTURE IS HERE...

CASHLESS CATERING SOLUTION

What is it and how does it work?



**NEWCASTLE
ACADEMY**



**SIR THOMAS
BOUGHEY
ACADEMY**



**CLAYTON HALL
ACADEMY**



A SIMPLE EXPLANATION

A **cashless system** saves time and provides students and staff with a faster, more efficient meal service.

No need to carry money around anymore, you can now pay with your finger or thumb print!

Registration days will be taking place soon. This will register your details with your finger print. Think of your finger like a bank card!

Any amount of money can be added to your account, by the following methods:

- Revaluation units
- Online payment
- PayPoint

You will be set with a daily spending limit determined by your parent or carer. Maximum of £5

Questions?
No problem!
Follow to next slide for more info...



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FREQUENTLY ASKED QUESTIONS

Do I have to use my finger print and who is this information shared with?

- No, a 4 digit pin can be created for those pupils not wanting to use your finger print and only the school and the system provider have access to this information.

How do we register?

- Registration days will be taking place leading up to the 'go live' day. During these days you be will told a day and time to go to a registration terminal to create your account. This will only take a few seconds.

Methods of payment explained:

- **Revaluation units** will be sited at different locations within the school. These can be used to top up accounts either by card or cash. Think of it like a cash machine but in reverse!
- **Online payments** – The website address will be announced within the next few weeks.

Can I check my account balance?

- Yes, this can be done by using your finger print or 4 digit pin at the Revaluation unit.



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FREQUENTLY ASKED QUESTIONS

What if my account is not in credit?

- Speak to your House Leader to obtain a loan, this should be returned directly to them the NEXT school day.

I have free school meals, is it any different for me?

- Your account works exactly the same way, and will automatically update with your free school meal amounts. This will remain anonymous at all times.

Can I lend my account to my friends?

- No. Due to the extensive security, no-one else will be able to access your account. A photo image is allocated to each pupil with a 4 digit pin which will show on the till when entered, so don't try it...you will be caught!

What about my allergies?

- All allergy records are registered to your account which will show to the operator if you try and purchase something that contain ingredients you are allergic to.